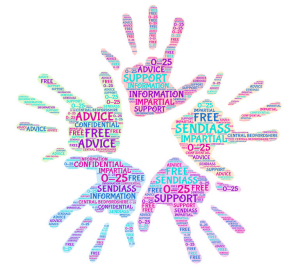


# Central Bedfordshire SENDIASS



Providing Special Educational Needs & Disability Information, Advice & Support in  
Central Bedfordshire

## Newsletter – July 2019

### New Name for Children & Young Person Partnership Service

On 1<sup>st</sup> April Children & Young Person Partnership Service (CYPPS) service rebranded to become **Central Bedfordshire SENDIASS** (Special Educational Needs & Disability Information, Advice & Support Service). This change is in line with the new IASS [Minimum Standards](#). The support provided to service users will not change and we remain a free, impartial and confidential support service working at arm's-length from the Local Authority for parents/carers, children and young people with Special Educational Needs and Disabilities in an educational setting, aged 0-25 years.

The service email has changed to: [sendiass@centralbedfordshire.gov.uk](mailto:sendiass@centralbedfordshire.gov.uk)

The service telephone number will remain 0300 300 8088 (24 hour voicemail service) and you can also find the service on [Facebook](#) and [Twitter](#)

### New Team Member

We are delighted to inform service users that Abigail Stone was recently appointed as SENDIASS Participation Officer to join Wanda Chappell, SENDIASS Participation Manager & Corrina Durcan, SENDIASS Support Officer. Abigail comes with a wealth of SEND knowledge and her expertise complements our team perfectly.

### Website

We will shortly be launching an independent SENDIASS website with our Bedford Borough SENDIASS colleagues which will be a one-stop link to all support groups, information, advice and signposting.

We would like to thank the children of Panther Class at Beecroft Academy, Dunstable for providing us with some wonderful drawings of 'A Happy School'. The drawings will be used as banner headings for our website.

### Drop Ins

Please see the attached leaflet for dates & locations of our FREE information, advice & support drop ins for the Autumn Term.

### School SEND Meetings for Parents/Carers

If you would like one of our SENDIASS Partnership Officers to attend a coffee morning/afternoon to discuss support & information regarding SEND, please contact us and we will be happy to come along with information leaflets and give advice.

Central Bedfordshire SENDIASS

T: 0300 300 8088 E: [sendiass@centralbedfordshire.gov.uk](mailto:sendiass@centralbedfordshire.gov.uk)

# Central Bedfordshire SENDIASS



## Steering Group

We are seeking volunteers who have experience and interest in Special Educational Needs and Disability (SEND) including parents/carers, young people, schools, health and social care services, to join our SENDIASS Advisory group. The Advisory group will meet once a term, in order to support the work of SENDIASS, develop best practice and ensure compliance. This is a key opportunity to contribute to driving forward SEND support within Central Bedfordshire and achieving positive outcomes for young people.

If you, or somebody you know, is interested in joining the group or finding out more information, please contact Abigail Stone: [SENDIASS@centralbedfordshire.gov.uk](mailto:SENDIASS@centralbedfordshire.gov.uk) or 0300 300 8088

## Feedback

We regularly ask you, as the people that use our service, for feedback which is linked to all SENDIASS services throughout the United Kingdom. This allows for our National Network to feedback to the Government around certain aspects of our service i.e. impartiality, ease of getting hold of us, what workshops you feel would be useful and what impact our services have had on your situations etc. We value your honest feedback and look at every single form that comes back in to us, and follow up each one if we feel we could have done something differently or you are less than happy with the quality of service you have received.

We now feel it is time to ask your opinions around other aspects of our service, that we have never asked about before – our leaflets, opening hours and anything else you may have an opinion on. We would really like to shape our service around what you need so please respond when we have devised a feedback questionnaire – we work for you.

Our current questionnaire is available on the Central Bedfordshire Council Local Offer via 'Related Information' [Feedback Questionnaire](#)

## Information Leaflets

We have rebranded and updated our FREE information leaflets which cover a range of SEND topics. If you would like a copy, please email us.

- Getting the most out of Meetings
- Understanding the Jargon
- Starting School
- Looking at Schools
- The SEND Support Plan
- EHC Needs Assessment for Children in Early Year Settings or School & Young people aged 16-25
- Annual Review
- Personal Budgets

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